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FOR IMMEDIATE RELEASE

Red River Bank Shares Helpful Information to Prepare Your Finances for a Weather Emergency

ALEXANDRIA, La., September 10, 2024 – Red River Bank is taking all precautionary steps to prepare our banking centers for Tropical Storm Francine.

“We want to make sure that our customers feel well informed of all their options for accessing their funds during an extreme weather event,” said Tammi Salazar, Executive Vice President and Chief Operating Officer for Red River Bank. “Our customers’ safety and well-being is our top priority. We have those who will be affected in our thoughts and prayers. Stay safe.”

Preparing your finances for a weather emergency:

- **INSURANCE & SAFETY:** Review your insurance policy information to confirm that you are covered and that all required documents are accessible to you in an emergency weather event.
- **ACCESS TO YOUR FUNDS:** If you need access to your funds in a town without a Red River Bank banking center, you can visit any ATM. Fees may apply.
- **MOBILE & ONLINE BANKING:** Mobile and Online Banking are available 24/7 no matter where you are.
- **RED RIVER BANK CREDIT CARD:** If you need to make unexpected purchases such as booking a hotel, renting a car or purchasing airfare, your Red River Bank Credit Card is the perfect resource. This allows you to make arrangements for yourself and your family without depleting your cash reserves.
- **ATM OR DEBIT CARD:** Your ATM or Debit Card provides access to your funds. Don’t forget to carry paper checks as a backup in case merchants lose electricity. For your convenience, you can locate ATMs by visiting www.redriverbank.net/locations.
- **BRANCH UPDATES:** We will post updates to our website and Facebook page to keep our customers informed about any branch closings or updates related to the weather.
- **COMMUNICATION WITH RED RIVER BANK:** Keep us informed of any changes to your contact information, especially if you’ll be temporarily evacuating or relocating, by calling 866-561-4090 or visiting www.redriverbank.net/locations and calling one of our local banking centers.

Please note that our hours of operation may change due to Tropical Storm Francine. We will post updates to our website and Facebook page regarding branch closings or updates related to the storm.

About Red River Bank

Red River Bank is a Louisiana state-chartered bank established in Alexandria, Louisiana, in 1999 that provides a fully integrated suite of banking products and services tailored to the needs of its commercial and retail customers. Red River Bank operates from a network of 28 banking centers throughout Louisiana and one combined loan and deposit production office in New Orleans, Louisiana. Banking centers are located in the following Louisiana markets: Central, which includes the Alexandria metropolitan statistical area (“MSA”); Northwest, which includes the Shreveport-Bossier City MSA; Capital, which includes the Baton Rouge MSA; Southwest, which includes the Lake Charles MSA; the Northshore, which includes Covington; Acadiana, which includes the Lafayette MSA; and New Orleans. Red River Bank is a subsidiary of Red River Bancshares, Inc., which trades under the trading symbol RRBI on the Nasdaq Global Select Market. Learn more at www.redriverbank.net.